



LIGHTING INNOVATIONS

Limited Warranty

FC Lighting, Inc., Solid State Luminaires, and Paramount Lighting (together “Manufacturer”) warrants that its luminaire, hardware, and accessory products (“Products”) will be free from defects in material and workmanship and operate according to published specifications for the applicable warranty period, subject to the following conditions. This warranty extends only to the original end user of the Products. The warranty period commences on the date of shipment (or date of manufacture if shipment date is not known or available or verifiable).

If a Product fails to meet advertised or marketed performance specifications during the warranty period, Manufacturer will, at its option, repair the Product, replace the Product with the same or similar product at no charge, or offer a credit of the purchase price pro-rated according to the remaining warranty period. Labor costs for replacement of defective Products are not included. Products may be repaired with new or reconditioned components. Repaired or replaced Products are only warranted for the remaining portion of the original warranty period.

| Products | Limited Warranty Period |
|---|--------------------------------|
| FC Lighting | 5 years |
| Solid State Luminaires | 5 years |
| Paramount Lighting | |
| A Series | 5 years |
| C Series | 5 years |
| F Series | 5 years |
| G Series | 5 years |
| K Series | 5 years |
| Q Series | 5 years |
| VR Series | 10 years |
| Control Devices and third-party branded products | Manufacturer's Warranty |
| Pharos Controls (TPC, EXT, LPC, LPC2, etc) | 5 years |
| Chromateq (CSC-2, SCSC-1W, SCSC-2B, SCSC-1, DIN-E 512, etc) | 5 years |
| Nicolaudie (DE3, KE2, CW4, GA2, etc) | 2 years |
| City Theatrical, Inc (Show Baby, Vero, etc) | 1 year |

WARRANTY CONDITIONS: Warranties for third party components, meaning any non-Manufacturer branded components that may be supplied with or within Products, are provided by the third-party manufacturer. Manufacturer will pass through all published third-party manufacturer's warranties.

For luminaire Products, a reduction in light output is only considered a defect if either lumen maintenance information does not meet advertised or marketed performance or 10% or more of the individual light emitting diodes fail to illuminate.

Products must be:

- Properly stored prior to installation and maintained after installation, particularly as it pertains to environmental conditions such as ambient temperature, humidity, or chemical exposure as required in the Product installation instructions and specification sheet.
- Properly wired and installed according to applicable standards, code or instructions (including the latest National Electrical Code, the Standards for Safety of Underwriters Laboratory, the American National Standards Institute and the Canadian Standards Association).
- Used with compatible devices and accessories.
- Used in applications and environmental conditions within Product specifications.
- Operated at rated voltage or current.
- Maintained to recommended service schedules and processes.

This warranty excludes coverage for defects arising from: abnormal use or stress (e.g., excessive operating temperatures, under/over voltage or current, power surges, improper installation or programming); unauthorized modifications including but not limited to use of unapproved parts or unapproved alterations to the goods or components thereof; normal corrosion, including but not limited to exposure to corrosive environments and substances (e.g. sulfur, chlorine, petroleum-based solutions, or other contaminants); reasonable wear and tear; defects caused by persons other than Manufacturer; vandalism, abuse, misuse, accident, neglect, or Force Majeure Events; excessive shock, accident, fire, or improper maintenance procedures; improper storage by Purchaser; or items expected to be consumed or expended during the normal and routine operation and maintenance of the goods.

Any Product that has been modified by anyone other than Manufacturer, received unauthorized repair from anyone other than Manufacturer, been disassembled, or any other changes made to the Product not performed by Manufacturer shall void the warranty.

Energy savings, if any, will vary depending on factors such as site conditions, utility rates, selected components, and system configuration. Any rebate, incentive or cost reduction that may be available from third parties is outside the control of Manufacturer.

All warranty returns must have a Return Material Authorization ("RMA"). The RMA will include instructions regarding how to disposition the Product in question and may, at times, require the Products to be returned to Manufacturer or the ability for Manufacturer to send representatives to the installation location to inspect and make a field determination of the issue. Only the Manufacturer can assess and determine

the validity of a warranty claim. Should Product be damaged in transit to Manufacturer such that cause of failure cannot be determined, Product will not be covered under this warranty.

The limited warranty provided above is the exclusive warranty for the Products. Manufacturer disclaims all other statutory, express, or implied warranties, including any warranty of merchantability, fitness for a particular purpose or non-infringement.

To the extent permitted by law, Manufacturer will not be liable for any incidental, special or consequential damages, including lost business or revenues, under any theory or claim, arising out of the purchase and use of the Products. Some jurisdictions do not allow exclusion or limitation of incidental or consequential damages, so these limitations may not apply to you.

WARRANTY CLAIMS: For warranty service claims, please contact Manufacturer support at

Tel: (800) 900-1730

Email: support@fclighting.com